

## Adults' Access to Preventive/Ambulatory Health Services (AAP)

### Measure Description

The percentage of members, 20 years of age and older, who had an ambulatory or preventive care visit during the measurement year.

- Medicaid and Medicare members who had an ambulatory or preventive care visit during the measurement year.
- Commercial members who had an ambulatory or preventive care visit during the measurement year or the 2 years prior to the measurement year.

**Product Lines:** Commercial, Medicaid, Medicare

### Codes Included in the Current HEDIS® Measure

Description	Code
Ambulatory Visits	<b>CPT:</b> 92002, 92004, 92012, 92014, 98966-98968, 98970-98972, 98980, 98981, 99202-99205, 99211-99215, 99242-99245, 99304-99310, 99315, 99316, 99341-99342, 99344-99345, 99347-99350, 99381-99387, 99391-99397, 99401-99404, 99411, 99412, 99421-99423, 99429, 99441-99443, 99457, 99458, 99483 <b>HCPCS:</b> G0071, G0402, G0438, G0439, G0463, G2010, G2012, G2250-G2252, S0620, S0621, T1015 <b>UBREV:</b> 0510-0511, 0513-0517, 0519-0529, 0982, 0983
Reason for Ambulatory Visit	<b>ICD-10:</b> Z00.00, Z00.01, Z00.121, Z00.129, Z00.3, Z00.5, Z00.8, Z02.0-Z02.6, Z02.71, Z02.79, Z02.81-Z02.84, Z02.89, Z02.9, Z76.1, Z76.2 Note: Do not include laboratory claims (POS 81).

### Ways Providers can Improve HEDIS® Performance

- Use appropriate billing codes, as described above, to ensure accurate billing and coding.
- Document all elements of a preventive exam including health history, developmental history, physical exam, and education/anticipatory guidance.
- Make reminder calls to patients who have appointments to decrease no-show rates.
- Schedule telehealth appointments with patients to complete ambulatory or preventive care visits.
- Look into offering expanded office hours to increase access to care.

### Ways Health Plans can Improve HEDIS® Performance

- Educate patients on the importance of having, at least one, ambulatory or preventive care visit during each calendar year.
- Contact patients on the needed services list who have not had a preventive or ambulatory health visit.
- Make reminder calls to patients who have appointments to decrease no-show rates.
- Schedule telehealth appointments with patients to complete ambulatory or preventive care visits.
- Identify and provide education for top 10 providers with open AAP gaps – consider historical compliance.

## Required Exclusions

- Members who use hospice service or elect to use a hospice benefit any time during the measurement period.
- Members who die any time during the measurement year.

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